

# MB-920<sup>Q&As</sup>

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps  
(ERP)

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**QUESTION 1**

**HOTSPOT**

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Project lifecycle stages govern the time entry and expense transaction postings.	<input type="radio"/>	<input type="radio"/>
Project transaction billing, including single transactions, can be split among different customers.	<input type="radio"/>	<input type="radio"/>
Project contracts can specify a do not exceed limit for billing.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Statements	Yes	No
Project lifecycle stages govern the time entry and expense transaction postings.	<input checked="" type="radio"/>	<input type="radio"/>
Project transaction billing, including single transactions, can be split among different customers.	<input checked="" type="radio"/>	<input type="radio"/>
Project contracts can specify a do not exceed limit for billing.	<input checked="" type="radio"/>	<input type="radio"/>

**QUESTION 2**

**DRAG DROP**

An organization consisting of several companies is implementing Dynamics 365 Finance. The organization views company and department data by geographical regions and business functions.

You need to recommend organization types for the company based on the requirements.

What should you recommend? To answer, drag the appropriate organization types to the correct scenarios. Each organization type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll

to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Organization types	Answer Area	Organization type
<input type="text" value="Legal entity"/>	<b>Requirement</b> One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.	<input type="text" value="Organization type"/>
<input type="text" value="Operating unit"/>	Define various regions in which multiple groups of business operate. All regions must use the same ledger.	<input type="text" value="Organization type"/>

Correct Answer:

Organization types	Answer Area	Organization type
<input type="text"/>	<b>Requirement</b> One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.	<input type="text" value="Legal entity"/>
<input type="text"/>	Define various regions in which multiple groups of business operate. All regions must use the same ledger.	<input type="text" value="Operating unit"/>

Reference: <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/fin-ops/organization-administration/organizations-organizational-hierarchies>

### QUESTION 3

An international services company is implementing Dynamics 365 Finance. You need to help the implementation team set up the app. What must be created and configured first?

- A. Business unit
- B. Chart of accounts
- C. Project
- D. Legal entity

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/learn/modules/configure-chart-accounts-dyn365-finance/>

**QUESTION 4**

**HOTSPOT**

A company plans to implement Dynamics 365 Human Resources.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	<input type="radio"/>	<input type="radio"/>
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	<input type="radio"/>	<input type="radio"/>
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

**Answer Area**

Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	<input checked="" type="radio"/>	<input type="radio"/>
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	<input type="radio"/>	<input checked="" type="radio"/>
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <https://docs.microsoft.com/en-us/dynamics365/human-resources/hr-personnel-maintain-employee-injury-illness-information>

**QUESTION 5**

DRAG DROP

A company implements Dynamics 365 Supply Chain Management.

The company needs to use inventory journals to post different types of physical inventory transactions.

Match each type of inventory journal to its use case. To answer, drag the appropriate type of inventory journal from the column on the left to its use case on the right. Each type of inventory journal may be used once, more than once, or not at

all.

NOTE: Each correct match is worth one point.

Select and Place:

Inventory journal types	
movement	
inventory adjustment	
counting	
transfer	
BOM	

Use case	Inventory journal type
Overwrite default posting account to charge an item to a different department.	
Move an item from one warehouse to another in the company.	
Add cost to an item when adding inventory and create a ledger transaction.	
Correct the registered on-hand inventory to match the actual physical count available in the warehouse.	

Correct Answer:



**Inventory journal types**

BOM

**Answer Area**

**Use case**

- Overwrite default posting account to charge an item to a different department.
- Move an item from one warehouse to another in the company.
- Add cost to an item when adding inventory and create a ledger transaction.
- Correct the registered on-hand inventory to match the actual physical count available in the warehouse.

**Inventory journal type**

movement
transfer
inventory adjustment
counting

**QUESTION 6**

**HOTSPOT**

A company implements Dynamics 365 Supply Chain Management. The company plans to use maintenance work orders.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

Statements	Yes	No
Work orders for maintenance of machines can be created automatically.	<input type="radio"/>	<input type="radio"/>
Work orders can be created and updated by using a mobile device.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

## Answer Area

Statements	Yes	No
Work orders for maintenance of machines can be created automatically.	<input checked="" type="radio"/>	<input type="radio"/>
Work orders can be created and updated by using a mobile device.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <https://docs.microsoft.com/en-us/dynamics365/supply-chain/asset-management/work-orders/introduction-to-work-orders> <https://docs.microsoft.com/en-us/dynamics365/supply-chain/asset-management/asset-management-mobile-workspace>

### QUESTION 7

#### HOTSPOT

A company uses Dynamics 365 Commerce.





You need to suggest point of sale (POS) options with offline capabilities for the company's retail locations.

Which POS options have offline capabilities? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

POS option	Offline capabilities		
MPOS for Windows	<input type="checkbox"/>  <table border="1"><tr><td>Yes</td></tr><tr><td>No</td></tr></table>	Yes	No
Yes			
No			
MPOS for Android	<input type="checkbox"/>  <table border="1"><tr><td>Yes</td></tr><tr><td>No</td></tr></table>	Yes	No
Yes			
No			
MPOS for iOS	<input type="checkbox"/>  <table border="1"><tr><td>Yes</td></tr><tr><td>No</td></tr></table>	Yes	No
Yes			
No			
Cloud POS	<input type="checkbox"/>  <table border="1"><tr><td>Yes</td></tr><tr><td>No</td></tr></table>	Yes	No
Yes			
No			

Correct Answer:



## Answer Area

POS option	Offline capabilities
MPOS for Windows	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
MPOS for Android	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
MPOS for iOS	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Cloud POS	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Reference: <https://docs.microsoft.com/en-us/dynamics365/commerce/mpos-or-cpos>

### QUESTION 8

DRAG DROP

A company plans to implement Dynamics 365 Supply Chain Management.

Match each manufacturing strategy to its definition.

To answer, drag the appropriate manufacturing strategy from the column on the left to its definition on the right. Each manufacturing strategy may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:

**Manufacturing strategies**

- Make-to-order
- Make-to-stock
- Configure-to-order
- Engineer-to-order

**Answer Area**

**Definition**

Calculate minimum quantities required to replenish inventory based on historic consumption.

Trigger expensive steps of the value chain by using a sales order or transfer order.

Create a prototype item based on specific requirements.

**Manufacturing strategy**

- Manufacturing strategy
- Manufacturing strategy
- Manufacturing strategy

Correct Answer:

**Manufacturing strategies**

- Configure-to-order

**Answer Area**

**Definition**

Calculate minimum quantities required to replenish inventory based on historic consumption.

Trigger expensive steps of the value chain by using a sales order or transfer order.

Create a prototype item based on specific requirements.

**Manufacturing strategy**

- Make-to-stock
- Make-to-order
- Engineer-to-order

Reference: <https://docs.microsoft.com/en-us/dynamics365/supply-chain/production-control/production-process-overview>

**QUESTION 9**

A company using Dynamics 365 Finance has determined they have been paying for products they did not receive. You need to recommend a solution to prevent this from happening in the future. What should you recommend?

- A. Implement Accounts payable for three-way matching.
- B. Activate change management.
- C. Implement Accounts receivable for three-way matching.
- D. Use the Vendor portal.

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/dynamics365/finance/accounts-payable/accounts-payable-invoice-matching>

**QUESTION 10**

A company uses Dynamics 365 Commerce to manage retail stores.

You need to implement features to help the company prevent fraudulent activity.

Which two features should you implement? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Asset management
- B. Purchase protection
- C. Cash and bank management
- D. Loss prevention

Correct Answer: BD

Reference: <https://docs.microsoft.com/en-us/dynamics365/fraud-protection/loss-prevention-integration-with-commerce>  
<https://docs.microsoft.com/en-us/dynamics365/fraud-protection/purchase-protection>

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**QUESTION 11**

DRAG DROP

A company uses Dynamics 365 Supply Chain Management.

You need to recommend costing methods for the company.

What should you recommend? To answer, drag the appropriate costing methods to the correct scenarios. Each costing method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to

view content

NOTE: Each correct selection is worth one point.

Select and Place:

**Costing methods**

FIFO

Average

LIFO

Standard

**Scenario**

Items have a limited shelf life, and cost of items varies significantly.

Cost is critical and is preset based on an estimate.

Product costs change often, and items are mixed together during manufacturing processes.

**Costing method**

Costing method

Costing method

Costing method

Correct Answer:

**Costing methods**

Standard

**Scenario**

**Costing method**

Items have a limited shelf life, and cost of items varies significantly.

FIFO
------

Cost is critical and is preset based on an estimate.

LIFO
------

Product costs change often, and items are mixed together during manufacturing processes.

Average
---------

**QUESTION 12**

**HOTSPOT**

A company plans to use Dynamics 365 Supply Chain Management.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

### Answer Area

Statements	Yes	No
Lean manufacturing processes produce only what is needed to meet customer demands.	<input type="radio"/>	<input type="radio"/>
Lean manufacturing processes rely on recipes, ingredients, and formulas to mix ingredients in specific proportions.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

### Answer Area

Statements	Yes	No
Lean manufacturing processes produce only what is needed to meet customer demands.	<input checked="" type="radio"/>	<input type="radio"/>
Lean manufacturing processes rely on recipes, ingredients, and formulas to mix ingredients in specific proportions.	<input type="radio"/>	<input checked="" type="radio"/>

Reference: <https://docs.microsoft.com/en-us/learn/modules/introduction-dynamics-365-supply-chain-management/9-manufacturing>

### QUESTION 13

A company uses Dynamics 365 Supply Chain Management. You run a trace on raw materials. Which two types of products can you see in the trace output? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. By-products
- B. Non-stocked items
- C. Finished products
- D. Co-products

Correct Answer: AC

### QUESTION 14



DRAG DROP

A retail store uses a point of sale (POS) system to process customer sales. A customer selects several items for purchase.

The customer wants to come back to pay for the items later the same day.

You need to recommend a process to support the customer request.

What should you recommend? To answer, drag the appropriate actions to the correct requirements. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Actions**

- Recall transaction.
- Void transaction.
- Cancel order.
- Suspend transaction.

**Requirement**

Hold items.

Complete sales transactions.

**Action**

- Action
- Action

Correct Answer:

**Actions**

Cancel order.
Suspend transaction.

**Requirement**

**Action**

Hold items.

Void transaction.

Complete sales transactions.

Recall transaction.

**QUESTION 15**

**HOTSPOT**

A company plans to implement Dynamics 365 Project Operations.

You need to recommend a capability that meets each requirement.

Which capability should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

**Requirement**

Indicate where a project is in the process for reporting and enforce required information within that process.

Designate specific knowledge aptitudes or certification when assigning to resource tasks.

**Capability**

	▼
Stage	
Proficiency model	
Allocation method	
Billing type	

	▼
Skill	
Proficiency model	
Allocation method	
Assignment	

Correct Answer:

**Answer Area**

**Requirement**

Indicate where a project is in the process for reporting and enforce required information within that process.

Designate specific knowledge aptitudes or certification when assigning to resource tasks.

**Capability**

	▼
Stage	
Proficiency model	
Allocation method	
Billing type	

	▼
Skill	
Proficiency model	
Allocation method	
Assignment	

Reference: <https://docs.microsoft.com/en-us/dynamics365/project-operations/psa/project-stages>

<https://docs.microsoft.com/en-us/dynamics365/project-operations/psa/resource-management-skills-proficiency>