

# MB-920<sup>Q&As</sup>

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps (ERP)

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#### **QUESTION 1**

**HOTSPOT** 

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Project lifecycle stages govern the time entry and expense transaction postings.	0	0
Project transaction billing, including single transactions, can be split among different customers.	0	0
Project contracts can specify a do not exceed limit for billing.	0	0
Correct Answer:		
Statements	Yes	No
Project lifecycle stages govern the time entry and expense transaction postings.	0	0
Project transaction billing, including single transactions, can be split among different customers.	0	0
Project contracts can specify a do not exceed limit for billing.	0	0

#### **QUESTION 2**

DRAG DROP

An organization consisting of several companies is implementing Dynamics 365 Finance. The organization views company and department data by geographical regions and business functions.

You need to recommend organization types for the company based on the requirements.



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What should you recommend? To answer, drag the appropriate organization types to the correct scenarios. Each organization type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll

to view content.

Organization types	Answer Area	
	Requirement	Organization type
Legal entity	One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.	Organization type
Operating unit	Define various regions in which multiple groups of business operate. All regions must use the same ledger.	Organization type
Correct Answer:		
Organization types	Answer Area	
	Requirement	Organization type
	One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.	Legal entity
	Define various regions in which multiple groups of business operate. All regions must use the same ledger.	Operating unit
Reference: https://docs.mic organizational-hierarchies	rosoft.com/en-us/dynamics365/fin-ops-core/fin-ops/organization	n-administration/organiz
An international services co	ompany is implementing Dynamics 365 Finance. You need to he be created and configured first?	elp the implementation
A. Business unit		
3. Chart of accounts		
C. Project		
D. Legal entity		
D. Legal entity		
Correct Answer: B		

#### **QUESTION 4**

**HOTSPOT** 

A company plans to implement Dynamics 365 Human Resources.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

# Answer Area

Allswei Alea		
Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	0	0
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	0	0
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	0	0
Correct Answer:		
Answer Area		
Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	0	0
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	0	0
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	0	0
Reference: https://docs.microsoft.com/en-us/dynamics365/human-resources/hr-personnel-rillness-information	naintain-employee-ir	njury-

#### **QUESTION 5**

#### DRAG DROP

A company implements Dynamics 365 Supply Chain Management.

The company needs to use inventory journals to post different types of physical inventory transactions.

Match each type of inventory journal to its use case. To answer, drag the appropriate type of inventory journal from the column on the left to its use case on the right. Each type of inventory journal may be used once, more than once, or not at

all.

NOTE: Each correct match is worth one point.

Select and Place:

Inventory journal types	
movement	
inventory adjustment	
counting	
transfer	
BOM	
Answer Area	
Use case	Inventory journal type
Overwrite default posting account to charge an item to a different department.	
Move an item from one warehouse to another in the company.	for the second
Add cost to an item when adding inventory and create a ledger transaction.	
Correct the registered on-hand inventory to match the actual physical count available in the warehouse.	

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BOM	
Answer Area	
Jse case	Inventory journal type
Overwrite default posting account to charge an item to a different	Inventory journal type movement
Overwrite default posting account to charge an item to a different department.  Vove an item from one warehouse to another in the company.	
Overwrite default posting account to charge an item to a different department.	movement

#### **QUESTION 6**

#### **HOTSPOT**

A company implements Dynamics 365 Supply Chain Management. The company plans to use maintenance work orders.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

# **Answer Area**

Statements	Yes	No
Work orders for maintenance of machines can be created automatically.	0	0
Work orders can be created and updated by using a mobile device.	0	0
Correct Answer:		

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## **Answer Area**

Statements	Yes	No
Work orders for maintenance of machines can be created automatically.	0	0
Work orders can be created and updated by using a mobile device.	0	0

Reference: https://docs.microsoft.com/en-us/dynamics365/supply-chain/asset-management/work-orders/introduction-to-work-orders https://docs.microsoft.com/en-us/dynamics365/supply-chain/asset-management/asset-management-mobile-workspace

#### **QUESTION 7**

**HOTSPOT** 

A company uses Dynamics 365 Commerce.

You need to suggest point of sale (POS) options with offline capabilities for the company\\'s retail locations.

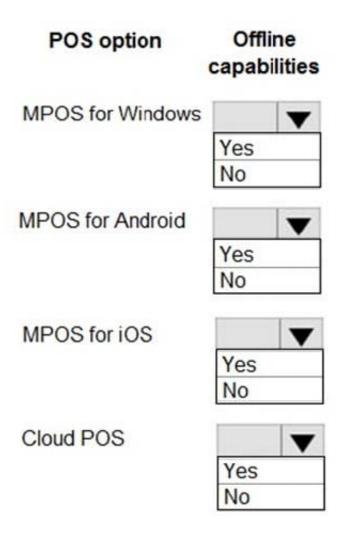
Which POS options have offline capabilities? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

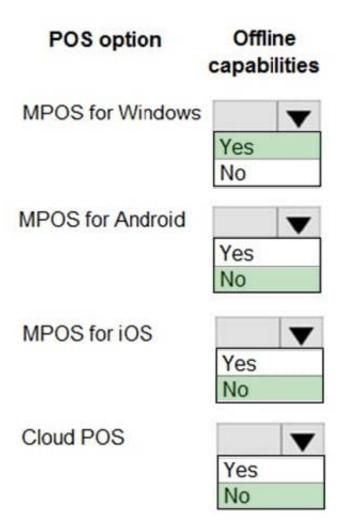


# **Answer Area**





# **Answer Area**



Reference: https://docs.microsoft.com/en-us/dynamics365/commerce/mpos-or-cpos

#### **QUESTION 8**

DRAG DROP

A company plans to implement Dynamics 365 Supply Chain Management.

Match each manufacturing strategy to its definition.

To answer, drag the appropriate manufacturing strategy from the column on the left to its definition on the right. Each manufacturing strategy may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Select and Place:



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Manufacturing strategies	Answer Area	
Make-to-order	Definition	Manufacturing strategy
Make-to-stock	Calculate minimum quantities required to replenish inventory based on historic consumption.	Manufacturing strategy
Configure-to-order		
Engineer-to-order	Trigger expensive steps of the value chain by using a sales order or transfer order.	Manufacturing strategy
	Create a prototype item based on specific requirements.	Manufacturing strategy

#### Correct Answer:

Manufacturing strategies	Answer Area	
	Definition	Manufacturing strategy
	Calculate minimum quantities required to replenish inventory based on historic consumption.	Make-to-stock
Configure-to-order		
	Trigger expensive steps of the value chain by using a sales order or transfer order.	Make-to-order
	Create a prototype item based on specific requirements.	Engineer-to-order

Reference: https://docs.microsoft.com/en-us/dynamics 365/supply-chain/production-control/production-process-overview

#### **QUESTION 9**

A company using Dynamics 365 Finance has determined they have been paying for products they did not receive. You need to recommend a solution to prevent this from happening in the future. What should you recommend?

- A. Implement Accounts payable for three-way matching.
- B. Activate change management.
- C. Implement Accounts receivable for three-way matching.
- D. Use the Vendor portal.

Correct Answer: A

Reference: https://docs.microsoft.com/en-us/dynamics365/finance/accounts-payable/accounts-payable-invoice-matching



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#### **QUESTION 10**

A company uses Dynamics 365 Commerce to manage retail stores.

You need to implement features to help the company prevent fraudulent activity.

Which two features should you implement? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Asset management
- B. Purchase protection
- C. Cash and bank management
- D. Loss prevention

Correct Answer: BD

Reference: https://docs.microsoft.com/en-us/dynamics365/fraud-protection/loss-prevention-integration-with-commerce https://docs.microsoft.com/en-us/dynamics365/fraud-protection/purchase-protection

#### **QUESTION 11**

#### DRAG DROP

A company uses Dynamics 365 Supply Chain Management.

You need to recommend costing methods for the company.

What should you recommend? To answer, drag the appropriate costing methods to the correct scenarios. Each costing method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to

view content

NOTE: Each correct selection is worth one point.

Select and Place:

Costing methods

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FIFO	
Average	
LIFO	
Standard	

Scenario	Costing method
Items have a limited shelf life, and cost of items varies significantly.	Costing method
Cost is critical and is preset based on an estimate.	Costing method
Product costs change often, and items are mixed together during manufacturing processes.	Costing method

Costing methods	
Standard	
	Carting weather
Scenario	Costing method
Items have a limited shelf life, and cost of items varies	FIFO
Scenario  Items have a limited shelf life, and cost of items varies significantly.  Cost is critical and is preset based on an estimate.	

#### **QUESTION 12**

#### **HOTSPOT**

A company plans to use Dynamics 365 Supply Chain Management.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

# **Answer Area**

Statements	Yes	No
Lean manufacturing processes produce only what is needed to meet customer demands.	0	0
Lean manufacturing processes rely on recipes, ingredients, and formulas to mix ingredients in specific proportions.	0	0
Correct Answer:		
Answer Area		
Statements	Yes	No
Lean manufacturing processes produce only what is needed to meet customer demands.	0	0
Lean manufacturing processes rely on recipes, ingredients, and formulas to mix ingredients in specific proportions.	0	0
Reference: https://docs.microsoft.com/en-us/learn/modules/introduction-dynamics-365-suppl management/9-manufacturing	y-chain-	
QUESTION 13		
A company uses Dynamics 365 Supply Chain Management You run a trace on raw materials products can you see in the trace output? Each correct answer presents a complete solution selection is worth one point.		
A. By-products		
B. Non-stocked items		
C. Finished products		
D. Co-products		
Correct Answer: AC		

### **QUESTION 14**



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#### **DRAG DROP**

A retail store uses a point of sale (POS) system to process customer sales. A customer selects several items for purchase.

The customer wants to come back to pay for the items later the same day.

You need to recommend a process to support the customer request.

What should you recommend? To answer, drag the appropriate actions to the correct requirements. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Actions

Recall transaction.
Void transaction.
Cancel order.
Suspend transaction.

Requirement	Action	
Hold items.	Action	
Complete sales	Action	
transactions.	\$	

Ac	ctions	
	Cancel order.	
	Suspend transaction.	

Requirement	Action	
Hold items.	Void transaction.	
Complete sales transactions.	Recall transaction.	

#### **QUESTION 15**

#### **HOTSPOT**

A company plans to implement Dynamics 365 Project Operations.

You need to recommend a capability that meets each requirement.

Which capability should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



#### **Answer Area**

## Requirement

Indicate where a project is in the process for reporting and enforce required information within that process.

Designate specific knowledge aptitudes or certification when assigning to resource tasks.

# Capability

	-
Stage	
Proficiency model	
Allocation method	
Billing type	

Skill
Proficiency model
Allocation method
Assignment

Correct Answer:

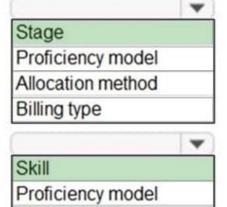
### **Answer Area**

# Requirement

Indicate where a project is in the process for reporting and enforce required information within that process.

Designate specific knowledge aptitudes or certification when assigning to resource tasks.

# Capability



Allocation method

Assignment

Reference: https://docs.microsoft.com/en-us/dynamics365/project-operations/psa/project-stages

https://docs.microsoft.com/en-us/dynamics365/project-operations/psa/resource-management-skills-proficiency

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