

PL-900^{Q&As}

Microsoft Power Platform Fundamentals

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QUESTION 1

DRAG DROP

You build a flow using a template. You want to add support for additional business scenarios.

You need to ensure that the new workflow does not break existing functionality.

Which flow editing utilities should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all You may need to drag the split bar between panes or scroll to view

content.

NOTE: Each correct selection is worth one point.

Select and Place:

Tools

- Test
- Flow Checker

Answer Area

Requirement

- Check the new flow for any errors or warnings.
- Run the flow using previously processed data.
- Monitor the flow as it is running.

Tool

- Tool
- Tool
- Tool

Correct Answer:

Tools

- Test
- Flow Checker

Answer Area

Requirement

- Check the new flow for any errors or warnings.
- Run the flow using previously processed data.
- Monitor the flow as it is running.

Tool

- Flow Checker
- Test
- Test

Box 1: Flow Checker The Flow checker feature will promote higher quality flows by ensuring you follow best practices. By running the checker, you will be able to get answers to questions like: which areas of my flow implementation pose a performance or reliability risk?

For each issue identified, the Flow checker points to specific occurrences within the flow where improvements may be

required. And more importantly, you learn how to implement these improvements by following detailed guidance.

Box 2: Test

Box 3: Test

Reference: <https://flow.microsoft.com/en-us/blog/flow-checker-four-connectors/> <https://docs.microsoft.com/en-us/power-automate/modern-approvals>

QUESTION 2

DRAG DROP

You plan to use Microsoft Flow to monitor what people are saying about your company's products. You store the feedback for research and development purposes.

You need to recommend Flow components to use for the solution.

To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Components	Requirement	Component
action		
expression	Retrieve the top five posts from your company's Facebook page.	Component
service	Enter the resulting posts into the product database.	Component
trigger	Combine author and link fields into a single field.	Component
flow type	Run flow every hour.	Component

Correct Answer:

Components	Answer Area	Requirement	Component
		Retrieve the top five posts from your company's Facebook page.	trigger
service		Enter the resulting posts into the product database.	action
		Combine author and link fields into a single field.	expression
		Run flow every hour.	flow type

Box 1: Trigger

A trigger is something that triggers or starts the workflow. It could be a new file uploaded to a document library, a new item created in the list or an email sent to your Inbox – something that will start (kick-off the workflow).

There are two types of triggers:

1.

Automatic trigger is pre-programmed into the workflow based on a certain rule (i.e. new document or item created, email sent, etc.)

2.

Manual Trigger is a trigger initiated by a user. Unlike with automatic trigger above, the workflow will only start when initiated manually by the end user (for example, from the Document Library for a selected file). Manual trigger is only supported for certain types of workflows (i.e. Get feedback from your manager for the selected file)

Box 2: action

An action is something that occurs as a result of the workflow.

Box 3: expression

Sometimes users just need to do basic operations like getting the current time, adding numbers together, or replacing a part of a string of text. That's possible inline in any flow action. Microsoft Flow leverages the same Workflow Definition

Language used by Azure Logic apps. For new users who are unfamiliar with the expression language, there is an inline help experience that shows how to use each expression as they build out their flow.

Box 4: flow type

There are four different Flow types that you can choose from when starting out. You can create a scheduled flow, automated flow, instant flow, or a business process flow.

Reference:

<https://sharepointmaven.com/3-major-components-microsoft-flow/>

<https://www.avepoint.com/blog/office-365/office-365-automation/>

<https://flow.microsoft.com/de-de/blog/use-expressions-in-actions/>

QUESTION 3

DRAG DROP

Match each type of Power Apps app to its capability.

To answer, drag the appropriate app type from the column on the left to its capability on the right. Each app type may be used once, more than once, or not at all

NOTE Each correct match is worth one point.

Select and Place:

App types

Canvas app

Model-driven app

Answer Area

Capability

Enables fully customizable layout, design, and color scheme

Connects to multiple data sources

Uses business process flows to guide users through a data entry process

Scans barcodes

App type

Correct Answer:

App types

Canvas app

Model-driven app

Answer Area

Capability

- Enables fully customizable layout, design, and color scheme
- Connects to multiple data sources
- Uses business process flows to guide users through a data entry process
- Scans barcodes

App type

Canvas app
Canvas app
Model-driven app
Canvas app

QUESTION 4

HOTSPOT

A company plans to implement Power Platform apps. The company does not plan to use any development tools or plug-ins.

Which actions can you perform?

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
You can synchronize account information from Dynamics 365 Sales with a third-party database.	<input type="radio"/>	<input type="radio"/>
You can create invoices from orders and then send the invoices to the customer by using a Power Automate flow.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Answer Area

Statement	Yes	No
You can synchronize account information from Dynamics 365 Sales with a third-party database.	<input checked="" type="radio"/>	<input type="radio"/>
You can create invoices from orders and then send the invoices to the customer by using a Power Automate flow.	<input checked="" type="radio"/>	<input type="radio"/>

The Power Platform uses PowerApps, Power BI, and Power Automate (previously named Flow) to customize, extend, and build all the apps you need for your business and unlock the potential of Office 365 and Dynamics 365.

Reference: <https://docs.microsoft.com/en-us/learn/powerplatform/>

QUESTION 5

HOTSPOT

You are authoring a Power Virtual Agents chatbot for a company for each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

When escalating to a live person from a chatbot, the customer must restate their issue and other information collected.	Yes	No
	<input type="radio"/>	<input type="radio"/>
You can customize the greeting topic for every chatbot that you author.		
	<input type="radio"/>	<input type="radio"/>

Correct Answer:

When escalating to a live person from a chatbot, the customer must restate their issue and other information collected.	Yes <input type="radio"/>	No <input checked="" type="radio"/>
You can customize the greeting topic for every chatbot that you author.	<input checked="" type="radio"/>	<input type="radio"/>

Box 1: No

With Power Virtual Agents, you can hand off conversations to live agents seamlessly and contextually.

When you hand off a conversation, you share the full history of the conversation (the context) as well as all user-defined variables. Having access to this context means live agents that are using any connected engagement hub can be notified

that a conversation requires a live agent, see the context of the prior conversation, and resume the conversation.

Box 2: Yes

By default, chatbots created with Power Virtual Agents and published to a website will load without a greeting, and will passively wait for the user to start the conversation.

However, you can use custom CSS and JavaScript code to automatically have the bot start the conversation when the bot loads.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off>

<https://docs.microsoft.com/en-us/power-virtual-agents/configure-bot-greeting>

QUESTION 6

What is a benefit of deploying Microsoft 365 and Dynamics 365 apps in the same tenant?

- A. Use Common Data Services to connect to application data.
- B. You only need to set up groups in Microsoft 365 for permissions to all data.
- C. Users can access both Microsoft 365 and Dynamics 365 by using Single Sign-on (SSO).

Correct Answer: A

The benefit of deploying Microsoft 365 and Dynamics 365 apps in the same tenant is that you can leverage the Common Data Service (CDS) to connect to application data. Common Data Service is a cloud-based data storage and management service provided by Microsoft that allows you to securely store and integrate data from various sources, including Microsoft 365 and Dynamics 365 apps.

QUESTION 7

A company has a Power Apps app that is used by most employees. The company is expanding to other countries/regions.

You need to recommend a solution to translate text generated within the Power Apps in near real-time.

What should you recommend?

- A. Microsoft Azure Synapse Analytics
- B. Microsoft Azure Cognitive Services
- C. Common Data Service connector
- D. Power BI

Correct Answer: B

Specifically, the Translator Text API can be integrated into the Power Apps app to provide near real-time translation of generated text. Azure Cognitive Services is a collection of pre-built APIs for natural language processing, computer vision, and speech recognition, among others.

QUESTION 8

A Power Apps developer has sufficient permissions to create apps, connections, and flows.

The developer does not have permissions needed to access company data.

You need to grant the developer access to company data for an app. Which predefined security role should you assign to the developer?

- A. Environment Maker
- B. System Customizer
- C. Common Data Service User
- D. Delegate

Correct Answer: D

The Delegate security role allows code to impersonate, or run as another user. This is typically used with another security role to allow access to records.

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/database-security#predefined-security-roles>

QUESTION 9

DRAG DROP

A company plans to build new apps for the business to allow employees to work more efficiently.

You need to recommend the appropriate types of Power Apps to meet the company's requirements.

To answer, drag the appropriate app types to the correct requirements. Each app type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

App types	Requirement	App type
model-driven	Build mobile apps that use cameras and location data.	
portals	Give external users secure access to your data.	
canvas		
AI Builder		

Correct Answer:

App types	Requirement	App type
model-driven	Build mobile apps that use cameras and location data.	canvas
portals	Give external users secure access to your data.	AI Builder

Canvas is recommended for building mobile apps that use cameras and location data because it allows for the creation of custom mobile apps that can access device-specific features such as the camera and GPS. It also provides a flexible and intuitive drag-and-drop interface that allows for the creation of custom user interfaces.

AI Builder is recommended for building a feature that detects objects in images because it allows for the creation of custom AI models using a simple, no-code interface. This can be used to build image recognition capabilities that can detect and identify objects within images, which is useful for the feature you want to build.

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/getting-started>
<https://docs.microsoft.com/en-us/powerapps/maker/portals/overview>

QUESTION 10

A company uses Power Automate.

Which three items can trigger flows? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Lifecycle Services
- B. Microsoft 365 Admin center
- C. Common Data Service
- D. Microsoft Outlook 365
- E. Microsoft Windows Desktop

Correct Answer: ACD

Reference: <https://docs.microsoft.com/en-us/power-automate/email-triggers> <https://docs.microsoft.com/en-us/power-automate/connection-cds> <https://dynamics365.wordpress.com/category/powerapps/>

QUESTION 11

HOTSPOT

A company is evaluating AI Builder.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

	Yes	No
Prebuilt AI Builder models are pretrained and are ready to interpret business data immediately.	<input type="radio"/>	<input type="radio"/>
Prebuilt AI Builder models exist for both Power Automate and Power Apps.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

	Yes	No
Prebuilt AI Builder models are pretrained and are ready to interpret business data immediately.	<input checked="" type="radio"/>	<input type="radio"/>
Prebuilt AI Builder models exist for both Power Automate and Power Apps.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <https://docs.microsoft.com/en-us/ai-builder/prebuilt-overview>

QUESTION 12

A company uses a Microsoft Excel spreadsheet to record raw material quality daily

The company's chief technology officer (CTO) wants to use a model-driven app to record the information.

The chief executive officer (CEO) will fund the development of the app for the CTO only if the CEO understands the benefits of using a model-driven app.

You need to identify the benefits of model-driven apps

Which two benefits of using a model-driven app should you identify? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point

- A. Users may use the same app on a mobile device, a tablet or a PC.
- B. The app contains prebuilt tables, forms, and views that reduce development time.
- C. Both staff members and anonymous users may use the app.
- D. The app may continue to use the existing Excel spreadsheet as a source of data.

Correct Answer: AB

The benefits of using a model-driven app include prebuilt tables, forms, and views that can reduce the development time and allow for customization. The app can be used on any device, including mobile devices, tablets, or PCs, making it easy for users to access the app from anywhere. While the app may use the existing Excel spreadsheet as a source of data, it is not a primary benefit. The ability to provide access to both staff members and anonymous users is not a benefit of model-driven apps.

QUESTION 13

HOTSPOT

A company plans to use Power BI to visualize data from business systems.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
You can display data aggregates and raw data in a Power BI report.	<input type="radio"/>	<input type="radio"/>
You can display related data from Dynamics 365 Customer Engagement and Excel in the same Power BI report.	<input type="radio"/>	<input type="radio"/>
You create a Power App to supply data for a Power BI report. You can modify the data directly in the report.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Answer Area

Statement	Yes	No
You can display data aggregates and raw data in a Power BI report.	<input checked="" type="radio"/>	<input type="radio"/>
You can display related data from Dynamics 365 Customer Engagement and Excel in the same Power BI report.	<input type="radio"/>	<input checked="" type="radio"/>
You create a Power App to supply data for a Power BI report. You can modify the data directly in the report.	<input checked="" type="radio"/>	<input type="radio"/>

Box 1: Yes

The following list provides advantages to using aggregations:

Query performance over big data - as users interact with visuals on Power BI reports, DAX queries are submitted to the dataset. Boost query speeds by caching data at the aggregated level, using a fraction of the resources required at the detail level. Unlock big data in a way that would otherwise be impossible.

Box 2: No

You can connect to model-driven apps in Dynamics 365 with Power BI Desktop to create custom reports and dashboards for use with the Power BI service.

You can use similar steps to connect to model-driven apps in Dynamics 365 using Office Excel Power Query by selecting From Other Sources on the Power Query tab in Excel.

Box 3: Yes

Using the PowerApps custom visual, you will be able to pass context aware data to a PowerApps app which updates in real time as you make changes to your report.

Reference:

<https://docs.microsoft.com/en-us/power-bi/desktop-aggregations>

<https://docs.microsoft.com/en-us/power-platform/admin/use-power-bi>

<https://powerapps.microsoft.com/sv-se/blog/powerbi-powerapps-visual/>

QUESTION 14

DRAG DROP A company plans to create canvas apps. What is the minimum number of connectors required? To answer, drag the appropriate number of connectors to the correct drop scenarios. Each number of connectors may be used once, more than once, or not at all. You may need to drag

the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point. Select and Place:

Number of connectors	Answer Area	Number of connectors
0	Scenario	
1	Synchronize data with three data sources that use different proprietary database formats.	
2	Create three Power Apps apps that each display data from a Microsoft SharePoint list.	
3	Create three Flows that each copy data to Microsoft Azure Data Lake on different schedules.	

Correct Answer:

Number of connectors	Answer Area	Number of connectors
0	Scenario	
1	Synchronize data with three data sources that use different proprietary database formats.	3
2	Create three Power Apps apps that each display data from a Microsoft SharePoint list.	1
3	Create three Flows that each copy data to Microsoft Azure Data Lake on different schedules.	1

For the first scenario, since the company plans to synchronize data with three different proprietary database formats, they would need three connectors, one for each database format.

For the second scenario, since the company plans to create three Power Apps apps that each display data from a Microsoft SharePoint list, they would only need one connector that connects to SharePoint, as all three apps will be using the same data source.

For the third scenario, since the company plans to create three flows that each copy data to Microsoft Azure Data Lake on different schedules, they would only need one connector that connects to Azure Data Lake, as all three flows will be using the same data source and schedule.

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections-list>
<https://docs.microsoft.com/en-us/connectors/connectors>

QUESTION 15

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statement	Yes	No
Sharing a model-driven app and sharing a canvas app both send an email with the link to the app to the users.	<input type="radio"/>	<input type="radio"/>
Administrators assign Power Platform security roles and permissions identically for canvas apps, model-driven apps, and shared apps.	<input type="radio"/>	<input type="radio"/>
You must publish both personal and system views before a user may consume them.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Statement	Yes	No
Sharing a model-driven app and sharing a canvas app both send an email with the link to the app to the users.	<input type="radio"/>	<input checked="" type="radio"/>
Administrators assign Power Platform security roles and permissions identically for canvas apps, model-driven apps, and shared apps.	<input type="radio"/>	<input checked="" type="radio"/>
You must publish both personal and system views before a user may consume them.	<input type="radio"/>	<input checked="" type="radio"/>