

# SMC<sup>Q&As</sup>

Scrum Master Certified (SMC)

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### QUESTION 1

Scrum Master is the 'servant leader' of Scrum Team. In this context, which of the following is a key responsibility of the Scrum Master?

- A. Help create Project Vision Statement
- B. Identify key stakeholders of the project
- C. Ensure back-up resources are available
- D. Define Acceptance Criteria for User Stories

Correct Answer: C

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### QUESTION 2

Which of the following statements is NOT true of an Impediment Log?

- A. Impediment Log can be discussed during Daily Standup.
- B. Internal impediments from within the team are never recorded in the Impediment Log, and only brought up during the Daily Standups.
- C. Transparency in Scrum ensures swift and easy identification of impediments.
- D. Scrum Master maintains and updates the Impediment Log.

Correct Answer: B

Reference: <http://blog.scrumstudy.com/scrumbstudy-scrum-video-on-daily-standup-meeting-and-itsimportanceto-a-scrum-team/>

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### QUESTION 3

Scrum Masters have to solve both internal and external impediments for the Scrum team during the Create Deliverables process. To do so, they record the impediments in the Impediment Log during\_\_\_\_\_.

- A) Daily Standup Meetings.
- B) Sprint Review Meetings.
- C) Release Planning Meetings.
- D) Sprint Planning Meetings.

- A. A and C
- B. A
- C. A and D
- D. A, B, and C

Correct Answer: A

Reference: [http://www.cs.vsu.ru/~svv/spm/SBOK\\_Guide\\_3rd\\_edition\\_English\\_Sample.pdf](http://www.cs.vsu.ru/~svv/spm/SBOK_Guide_3rd_edition_English_Sample.pdf) (45)

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#### QUESTION 4

The Scrum Master can help the Product Owner deploy Product Releases and coordinate deployment with the customer by helping him/her adopt Organizational Deployment methods. Which of the following statements about the deployment mechanisms of an organization is true?

- A. Deployment mechanisms do not provide any guidelines regarding minimum functionality.
- B. Deployment mechanisms are not well-defined in most cases.
- C. Deployment mechanisms are static, and cannot vary across organizations.
- D. Deployment mechanisms can take place remotely.

Correct Answer: D

The deployment mechanisms of each organization tend to be different based on industry, target users, and positioning. Depending on the product being delivered, deployment can take place remotely or may involve the physical shipping or transition of an item.

Reference: <https://www.scrumstudy.com/freeresources/sbok-glossary>

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#### QUESTION 5

Collaboration is one of the Scrum principles. Which of the following are the three dimensions of this principle?

- A. Awareness, articulation, and appropriation
- B. Transparency, precision, and coordination
- C. Perfection, cooperation, and comprehension
- D. Honesty, responsiveness, and adaptability

Correct Answer: A

The core dimensions of collaborative work are as follows:

1.

Awareness -- Individuals working together need to be aware of each other's work.

2.

Articulation -- Collaborating individuals must partition work into units, divide the units among team members, and then after the work is done, reintegrate it.

3.

Appropriation -- Adapting technology to one's own situation; the technology may be used in a manner completely different than expected by the designers. Reference: <https://www.scrumstudy.com/whyscrum/scrum-collaboration>

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## QUESTION 6

All of the following statements about Risk Communications are true, EXCEPT:

- A. The Stakeholders should be continuously informed about risks, including the potential impact of these risks and the plans for responding to each risk.
- B. The Scrum Team may also discuss specific risks related to their Tasks with the Product Owner during Daily Standup Meetings.
- C. The Product Owner is responsible for the prioritization of risks and for communicating the prioritized list to the Scrum Team.
- D. Information related to risks is maintained and updated through the Risk Burndown Chart.

Correct Answer: B

Because stakeholders have an interest in the project, it is important to communicate with them regarding risks. Information provided to stakeholders related to risk should include potential impact and the plans for responding to each risk. This communication is on-going and should occur in parallel with the four sequential steps discussed thus far--risk identification, assessment, prioritization and mitigation. The Scrum Team may also discuss specific risks related to their Tasks with the Scrum Master during Daily Standup Meetings. The Product Owner is responsible for the prioritization of risks and for communicating the prioritized list to the Scrum Team. An important tool which can be used for communicating information related to risks is the Risk Burndown Chart.

Reference: <http://blog.scrumstudy.com/risk-management-in-scrum/>

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## QUESTION 7

Listed below are some responsibilities of a Scrum Master. Identify the one that is NOT correct.

- A. Coordinates with Product Owner in creation of the Prioritized Product Backlog.
- B. Facilitates Prioritized Product Backlog Review Meetings.
- C. Resolves the issues affecting the Scrum Team.
- D. Identifies risks and implements risk mitigation actions.

Correct Answer: A

Reference: [http://www.cs.vsu.ru/~svv/spm/SBOK\\_Guide\\_3rd\\_edition\\_English\\_Sample.pdf](http://www.cs.vsu.ru/~svv/spm/SBOK_Guide_3rd_edition_English_Sample.pdf)

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**QUESTION 8**

Which of the following is a process in the initiate phase of Scrum?

- A. Identify Scrum Master and Stakeholder(s)
- B. Estimate User Stories
- C. Conduct Daily Standup
- D. Commit User Stories

Correct Answer: A

Reference: <https://www.scrumstudy.com/whyscrum/scrum-initiate>

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**QUESTION 9**

Gregory is the Scrum Master on a project to create automated devices for the health industry. He advocates that every member of the Scrum Team should actively participate in team building activities, estimation meetings, and in Daily Standups. He looks to give more responsibility to team members.

Which of the following theories does Gregory seem to subscribe to?

- A. Theory X
- B. Theory Y
- C. Maslow's hierarchy of needs
- D. Win/Win Conflict Resolution

Correct Answer: C

Reference: <https://medium.com/serious-scrum/we-dont-let-the-teams-self-organise- fd27807d8e15>

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**QUESTION 10**

answered?

- A) What has my team been working on since the last meeting?
- B) What will my team do until the next meeting?
- C) What were other teams counting on our team to finish that remains undone?
- D) What is our team planning on doing that might affect other teams?

- A. C and D
- B. A and B

C. B and D

D. All of the above.

Correct Answer: C

Reference: [http://www.cs.vsu.ru/~svv/spm/SBOK\\_Guide\\_3rd\\_edition\\_English\\_Sample.pdf](http://www.cs.vsu.ru/~svv/spm/SBOK_Guide_3rd_edition_English_Sample.pdf) (59)

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#### QUESTION 11

Suppose you are a Scrum Master or a Scrum Team that is progressing through Tuckman's model of Group Dynamics. In which of the following stages will you be most actively involved?

A. Forming

B. Storming

C. Norming

D. Performing

Correct Answer: A

Reference: <https://project-management.com/the-five-stages-of-project-team-development/>

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#### QUESTION 12

Which of the following comparisons is true about Scrum and Traditional Project Management?

A. In Scrum, upfront planning is high, while in Traditional Project Management it is low.

B. In Scrum, performance measurement is based on plan conformity, while in Traditional Project Management it is based on business value.

C. In Scrum, customer involvement is high throughout the project, while in Traditional Project it varies according to the project's lifecycle.

D. In Scrum, Quality Assurance is process centric, while in Traditional Project Management it is customer centric.

Correct Answer: C

Reference: <http://blog.scrumstudy.com/why-use-scrum-2/>

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#### QUESTION 13

A Scrum Team is estimating the prioritized User Stories. Each team member has been assigned a deck of numbered cards, in which each card is numbered in a sequence. The team members use these cards to assess a particular User Story by picking and showing a card from the deck that represents their estimate for the User Story. Which estimation tool is the Scrum Team using?

A. Fist of Five.

- B. Wideband Delphi.
- C. Affinity Estimation.
- D. Planning Poker.

Correct Answer: D

Planning Poker is an agile estimating and planning technique that is consensus based. To start a poker planning session, the product owner or customer reads an agile user story or describes a feature to the estimators.

Each estimator is holding a deck of Planning Poker cards with values like 0, 1, 2, 3, 5, 8, 13, 20, 40 and 100, which is the sequence we recommend. The values represent the number of story points, ideal days, or other units in which the team estimates.

Reference: <https://www.mountangoatsoftware.com/agile/planning-poker>

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#### QUESTION 14

The Product Owner on a project, on which you are the Scrum Master, has identified disaster situations, such as earthquakes and tsunamis, as potential risks to the underwater transnational communication sea link. The Stakeholders have suggested that steps to safeguard the foundations of the ocean infrastructure be taken at the earliest, and also have recommended that a contingency reserve be created, which could be used in case of disaster situations.

This is an example of:

- A. Risk Mitigation.
- B. Risk Prioritization.
- C. Risk Avoidance.
- D. Risk Assessment.

Correct Answer: A

Reference: <http://blog.scrumstudy.com/risk-management-in-scrum-2/>

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#### QUESTION 15

You are the Scrum Master on a project that is reconstructing the drinking water and sewage system of the city of BogotA. Which of the following characteristics do you NOT need to be?

A) Persuasive B) Discerning C) Intuitive D) Visionary

A. A, C, and D

B. A and D

C. All of the above

D. None of the above.

Correct Answer: B

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